

# **Enforcement practices**

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#### **AREAS OF THE ACTIVITY**

Managing of the Building information system BIS, electronic working time system VEDLUB

Certification of construction specialists for carrying out the expertise

Energy efficiency of buildings

Building board for defence and border and other state significance projects

Control of construction works

Registration services for building specialists, managers of apartmental houses

Managing of the energy and support information systems ALDIS, ENER, ERIS



## The Building Information System (BIS)

#### **DIGITISED CONSTRUCTION DOCUMENTATION PROCESS**



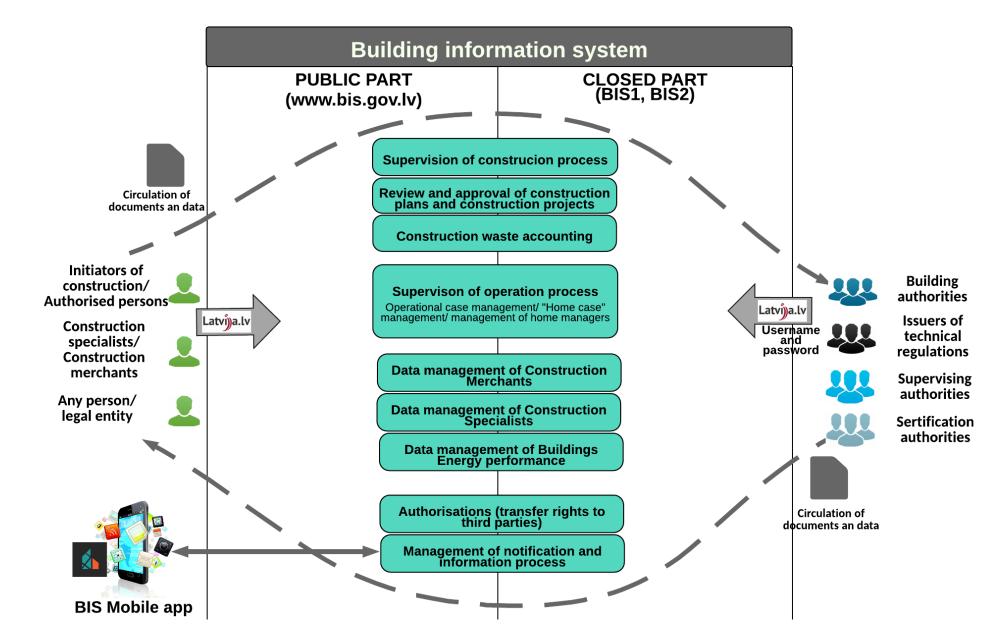
- ensures information exchange among the persons participating in the construction process (only in system since 1st January 2020
- maintains necessary registers for construction and building operational process
- provides access to the registers and e-services necessary for the construction and building operational process

#### **BUILDING INFORMATION SYSTEM – OVERVIEW II**



Būvniecības informācijas sistēma

IEGULDĪJUMS TAVĀ NĀKOTNĒ

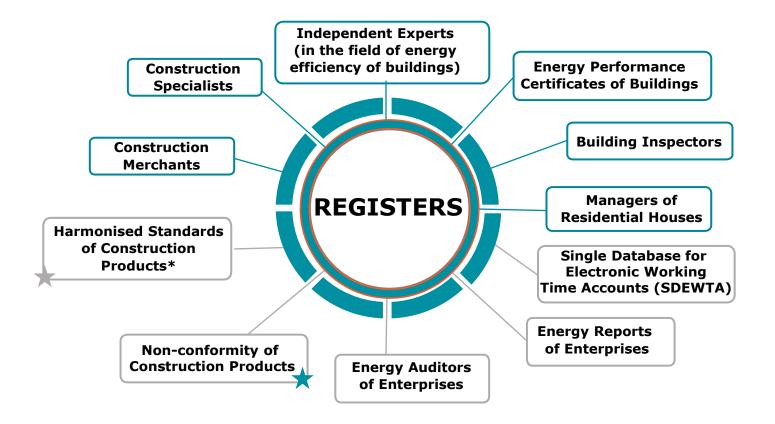






#### **BIS REGISTERS**

#### 11 registers and databases are constantly maintained in the BIS:



- ★ Maintained by the Latvian Standard (LVS)
- ★ Maintained by the Consumer Rights Protection Centre of Latvia (CRPC)





#### JOINT ENFORCEMENT ACTIONS

### >Consumer protection and market surveillance area:

Company in all 3 Baltic states – physical shops and internet shops

- ➤ High percentage of non-compliances in Latvia 86% non-compliant models
- > Number of consumer complaints and signals in LV around 500
- ➤ Internal processes control in 2022
  - > randomly chosen product checks at 4 company's stores:
    - personal protective equipment (PPE)
    - construction products
    - indication of prices
    - compliance with metrological requirements
  - > interviews with employees

#### **RESULTS**

- 20-25% non-compliant PPE
   57% non-compliant construction products
   23% non-compliances with metrological requirements
- No knowledge of distributor's obligations
- Ordering and delivery of the goods is done by LT company; LV company cannot influence
- No internal procedures 1) to ensure product compliance 2) against the re-entry of the non-compliant products 3) registering, maintaining and analyzing non-conformities

#### INTERNATIONAL ACTION NEEDED

- > internal procedures for **all product groups** depending on the company's role in the supply chain:
  - tasks of manufacturer, importer (mother company) compliance of product, conformity assessment and documentation, technical documentation, labelling, instructions and safety documents
  - > procedures for **distributors** necessary documentation and labelling
- ➤ internal procedures for recording, maintaining, and analyzing nonconformities (incl. Safety Gate system)
- > system for ensuring the conformity of measuring instruments with the metrological requirements and compliance of price indication
- Procedures should be applicable for subsidiary companies in all Baltic states
- Surveillance strategy jointly set by three MSA

#### PRODUCTS FROM THIRD COUNTRIES

#### Regulation 2019/1020/EC

- distance sales products are made available on the EU market if the offer is targeted at end users in the Union
- ➤ How to enforce product safety for online sales from third countries
- ➤ Project in 2021 buying in biggest platforms:
  - > Low quality products
  - ➤ Basic consumer rights followed
- > 2024 project with customs, testing individual packages:
  - > 53% of electric products found unsafe
  - > 1/3 toys found unsafe